

To receive the **Basic Certificate in Quality & Safety** you must complete these 13 Institute for Healthcare Improvement Open School courses:

- QI 101: Introduction to Health Care Improvement
- QI 102: How to Improve with the Model for Improvement
- QI 103: Testing and Measuring Changes with PDSA Cycles
- QI 104: Interpreting Data: Run Charts, Control Charts, and other Measurement Tools
- QI 105: Leading Quality Improvement
- PS 101: Introduction to Patient Safety
- PS 102: From Error to Harm
- PS 103: Human Factors and Safety
- PS 104: Teamwork and Communication in a Culture of Safety
- PS 105: Responding to Adverse Events
- TA 101: Introduction to the Triple Aim for Populations
- PFC 101: Introduction to Person- and Family-Centered Care
- L 101: Introduction to Health Care Leadership

These additional courses are optional:

- QI 201: Planning for Spread: From Local Improvements to System-Wide Change
- TA 102: Improving Health Equity
- PFC 102: Key Dimensions of Patient and Family Centered Care